NEWS LETTER

ASQ CANADA EDMONTON SECTION (0410)

Edmonton Section
The Global Voice of Quality™

Member Leaders
(2012 – 2013)

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Mission: ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

MESSAGE FROM THE CHAIR

Dear ASQ Members,

Hearty welcome back to ASQ Edmonton section members after the last December/ early January 2013 holiday season and on behalf of the section executives, I would like to extend greetings and warm wishes for the New Year.

ASQ Membership provides a variety of resources, professional certification, monthly free membership gifts and opportunity to leverage and network with other like-minded Quality professionals among other benefits. Feb-2013 member gift available on line until March 14 is a process mapping bundle which consists of mapping work processes e-book, process flow charts & maps webcast and flow chart template.

Our ASQ Edmonton website http://www.asqedmonton.org has been updated which includes career opportunities, meeting hand-outs, local resources, standards, links to ASQ certifications and other useful links. You are welcome to explore our section website which you will find enjoyable and useful.

Our first new year dinner event is on "IT Risk Management" by Ben Habing will be held on March 21, 2013 at Woodvale Community Centre, details are included in this newsletter. I am sure you will not like to miss this great opportunity of participating in our next event.

Please feel free to contact any member leader, if you have any questions on ASQ Edmonton Section.

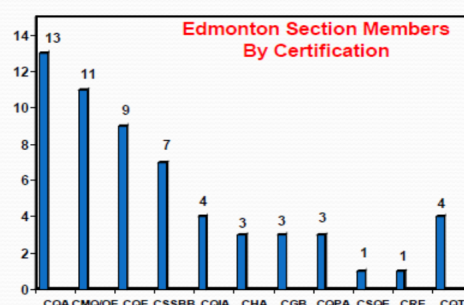I hope to see you all on March 21, 2013.

Regards,
Viswanathan Ganapahy
Chair
ASQ Edmonton Section (0410)

ASQ Edmonton Section Certification – 2012
- 36% Members of Edmonton Section are ASQ Certified

Edmonton Section Certified Member Growth 2012 – 6%

CQA – 5   CMQ/OE – 1

CSSBB – 1   CGB – 1   CHA - 2

ASQ Canada Edmonton Section is pleased to announce its upcoming event:

Event: "**Risk Management and IT**"

Facilitated by: Ben Habing

When: Thursday, March 21, 2013

Where: **Woodvale Community League 4540 50 St NW, Edmonton, AB T6L6B6**

Time: Registration at 5.30 pm, Dinner at 6.00 pm, followed by presentation

Cost: $10 for ASQ Members, $15 for non-members

Please confirm your presence through e-mail by Mar 16, 2013

About Event & Speaker:

Cyber-threats, cowboys, and clouds, oh my! Wondered how IT approaches risk management? Learn the differences in approach between IT and Quality management when it comes to risks. Discuss ways to bridge the gaps between mindsets and align to collectively ensure that all risks are appropriately managed and documented. What makes IT mature enough to understand? Ben will also talk about the different IT Quality methodologies and how they are adopted or not adopted by IT.

Ben Habing has been wielding a keyboard since he was nine. He has spent 13+ years working in IT, holding various roles from Systems Administrator, Senior Systems Engineer, Infrastructure Architect, IT Manager and Technical Services Manager. Ben has lead several technical support teams, implemented numerous enterprise applications, server and infrastructure systems. As well, he designs/manages disaster recovery & business continuity plans, change management systems, incident management processes; Ben completes supplier and technical audits; also leads teams in root cause analysis and FMEA.

Ben is a veteran of the dot-com bust and after climbing the inner sanctums of IT; he made the jump over to quality and governance. This has given Ben, one of the unique perspectives of being able to talk the tech-talk and understand the need for adoption of service quality and governance in the sometimes-unhallowed walls of the IT department. He currently works as a Manager of Technical Process for Haemonetics Software Solutions. His department provides hosting & managed services for software-based medical devices, one of the most regulated and governed areas due to the potential risk to health and life. On the side Ben, consults, under his own company, UO Management; to help companies assess and optimize their technology investments by matching the technological needs with the company's priorities and using that technology effectively.

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ASQ Olde Colony

cordially invites you to join ASQ Fellow Tony DeMarinis for a CQA refresher online via webinar starting Tuesday, March 26 from the comfort of any computer with internet access Classes take place from 5 P.M. to 6:30 P.M.10 sessions total, with the course ending just in time to pass the CQA exam Saturday June 1, 2013. For registration and payment information contact- Rochelle B. Jones ASQ Olde Colony Section Education Chair
education@asqoldecolony.org
(508)577-0788

Visit wcqi.asq.org and click on following picture to download the conference program