



## Member Leaders (2012 – 2013)

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**Mission:** ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

## MESSAGE FROM THE CHAIR

Dear ASQ Members,

We are in the process of nominating member leaders for the next period of July 2013 to December 2014 for ASQ Edmonton Section. We invited nominations from all the eligible section members for all the member leader positions except Section Chair to be submitted to our Nomination Chair before the end of March 2013. We plan to announce our next member leaders committee in our next event on May 01, 2013 including any vacant positions which are still open.



Our first new year dinner event on “IT Risk Management” by **Ben Habing** was held on March 13, 2013 at the Woodvale Community Centre. In spite of a snow storm and a new venue, this event received good reviews from the participants.

Our next dinner event is scheduled on May 1, 2013 again at the Woodvale Community Centre. The topic is “The Art of BS.....Balancing Stakeholders” by **Roxane Fast**, CMA, PMP, Registered PRINCE2 Practitioner; details are included in this newsletter. Please feel free to contact any member leader, if you have any questions on ASQ Edmonton Section.

I hope to see you all on May 1, 2013.

Regards,

Viswanathan Ganapathy  
Chair-ASQ Edmonton Section (0410)

## Certified Quality Auditor Certification Preparation Course Offered by ASQ

ASQ offers a Web-Based course for Member price of \$695, which is based on the ASQ Quality Auditor Body of Knowledge. By teaching you to prepare, perform, report, and follow up audit results, the course prepares you to take the ASQ Certified Quality Auditor (CQA) exam.

Study at your own pace with this web-based course that is tailored to ASQ's 2012 CQA body of knowledge updates. As requested by customers we have added plenty of exam-style practice questions in a pre-test, a post-test and progress checks throughout the course - there are more than 350 questions to practice on. Additionally, a printable version of the course is available that you can take with you into the exam room (without the questions).

### Learning Objectives

- Understand contents covered by 5 main domains in the CQA BoK.
- Become familiar with questions similar to those within the ASQ CQA exam.

### Who Should Attend

- Individuals involved with quality auditing, those who support the auditing functions within an organization, and those looking to achieve their ASQ CQA certification should attend this training.

### Prerequisites

- Prior knowledge of quality and auditing is recommended as this course is designed as a review of the subject areas needed for the CQA exam.

**Detailed Course information is available at the following link:**

[http://asq.org/training/certified-quality-auditor-certification-preparation\\_CQAASQ.html](http://asq.org/training/certified-quality-auditor-certification-preparation_CQAASQ.html)



## USEFUL LINKS

<http://elsmar.com/> Intro to quality, presentations, forums.

<http://www.sqa.org/> Society of Quality Assurance

<http://www.praxiom.com/> Intro to quality, quality standards.

<http://facebook.com/ASQ> ASQ's facebook page, like us and join the posts.

<http://asq.org/training/certified-quality-auditor-certification-preparation-CQAASQ.html>

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## Quality Quotes

*"You seldom improve quality by cutting costs, but you can often cut costs by improving quality."*

-Karl Albrecht

*"Creativity is thinking up new things. Innovation is doing new things."*

-William Laird Levitt

*"A lonely day is God's way of saying that he wants to spend some quality time with you."*

-Criss Jami

*"Some books are undeservedly forgotten; none are undeservedly remembered."*

-W.H. Auden

ASQ Canada Edmonton Section is pleased to announce its upcoming event:

**Event:** "The Art of BS.....Balancing Stakeholders"

**Facilitated by:** Roxane Fast

**When:** Wednesday, May 01, 2013

**Where:** Woodvale Community League 4540 50 St NW, Edmonton, AB T6L6B6 <http://goo.gl/maps/A16Ys>

**Time:** Registration at 5.30 pm, Dinner at 6.00 pm, followed by presentation

**Cost:** \$10 for ASQ Members, \$15 for non-members

Please confirm your presence through e-mail by **Apr 26, 2013**



**About Speaker:** Roxane Fast is CMA, PMP, and Registered PRINCE2 Practitioner. She has a unique blend of expertise including project management, financial management and business analysis holding designations as a Project Management Professional (PMP®), Certified Management Accountant (CMA®) and a Registered PRINCE2® Practitioner as well as being a member of the International Institute of Business Analysts (IIBA). She is an experienced project/program manager of large scale business improvement and software development initiatives in a variety of organizations including retail banking, financial services, not-for-profit, government, oil and gas, telecommunications and higher education. Roxane also enjoys sharing the latest project management trends and techniques as an instructor, facilitator, mentor and speaker. She has been teaching project management topics for over fifteen years at NAIT, York University (Schulich School of Business), and for a variety of clients seeking customized training solutions.

**About Event:** "The Art of BS...Balancing Stakeholders" – Do you remember the line from the movie? "If you build it, he will come." Not so fast! Typically there are a variety of different stakeholders, each with their own ideas on the definition of success. Some stakeholders will support the achievement of project objectives, whereas others may not welcome the change introduced by the project's outcome. PMBOK version 5 introduces a new knowledge area for Project Stakeholder Management outlining the importance of balancing stakeholder expectations. Come to this session to learn how to assess stakeholders interests, build a stakeholder management plan and manage expectations for success.

So please do not miss this opportunity to listen to great speaker register yourself right now.

