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Member At Large Kim Belland info@asqedmonton.org

**Newsletter Editor** Khalid Mohammed newsletter@asgedmonton.org Mission: ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

### **MESSAGE FROM THE CHAIR**



Dear ASQ Members,

Thank you to all the Quality professionals who joined us for one of our highest attended events in the ASQ Edmonton Section history, and a special thank you to Bruce Ennis for his excellent presentation.

With the great success in the first event of the new team we are pleased to announce our next event celebrating the November Quality Month (more details available on ASQ

website) by having a Jeopardy game (on popular demand) organized by Allan Wilson and Kim Belland – details on the next page.

I am really excited to lead such an excellent team of Quality professionals who are not only keen to provide value to our members but also want to promote Quality in their professional capacities. As always, we look forward to your participation, and welcome new ideas for improvement.

Wishing you all a great Quality month. Sincerely,

Puneet Manchanda

Chair

ASQ Edmonton Section 410





# **ASQ CANADA EDMONTON SECTION (0410)**

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#### **USEFUL LINKS**

ASQ Edmonton Section 410 | LinkedIn

ASQ Edmonton Section 410

http://elsmar.com/

Intro to quality, presentations, forums.

http://www.sqa.org/ Society of Quality Assurance

http://www.praxiom.com/ Intro to quality, quality standards.

http://facebook.com/ASQ ASQ's facebook page, like us and join the posts.

http://asq.org/training/certifiedquality-auditor-certificationpreparation\_CQAASQ.html Certified Quality Auditor Certification Preparation Course Offered by ASQ

# **Quality Quotes**

If we always do what we've always done, we will get what we've always got. —

Adam Urbanski

It is not the strongest of the species that survive, nor the most intelligent, but the one most responsive to change. — Charles Darwin

A Boss: Someone who's early when you're late and late when you're early. — *Unknown* 

I have not failed. I've just found 10,000 ways that won't work. — Thomas Alva Edison

### ASQ Canada Edmonton Section is pleased to announce a learning event



Event: Jeopardy-Style Quality Quiz Night

When: November 13 2013

Where: Woodvale Community League, AKA Millwoods Golf

Course Clubhouse

4540 50 St NW, Edmonton, AB T6L6B6

Cost: \$10 for ASQ Members & Students, and \$15 for Non-

ASQ Members.

Time: Registration at 5:30 PM

Dinner: 6:00 PM Presentation: 7:00 PM

Registration is followed by dinner and networking opportunity and an exciting event by Allan Wilson and Kim Belland.

Kim and Allan will facilitate a Jeopardy-Style Quiz Night on November 13, 2013. This is a nostalgic event for those of you who experienced past Jeopardy Quiz nights. For those of you who are new to the notion, imagine the opportunity to amaze your friends and colleagues with your Quality knowledge and win big money prizes (OK, small money prizes. The Section does have a budget after all). Don't be shy; you'll be working in teams. Look forward to seeing you there!



Allan is a Senior member of the ASQ and a past chair of the Edmonton Section. He has a background in Quality Management and Lean Six Sigma. Allan is currently a member of the Major Projects Quality Team at Enbridge.



Kim is currently an Assistant Store Manager for London Drugs and has been a member of the London Drugs management team for over 13 years and in retail for 21 years. Most recently she had worked on the inaugural "VOC: lean in retail" Continuous Improvements team for London Drugs as a Blue Belt Leader. Using Lean methods, team members from stores and head office groups developed improved processes which positively provide an upgraded shopping experience for London Drugs Customers. She has several years of experience in change management, staff training/development, and course facilitation which has been of benefit for the VOC roll.

# **ASQ Training Resources**

To support quality professionals worldwide in preparing their certification exams and day to day quality improvement activities, ASQ makes available various and methodologies at its on-line Knowledge Center at <a href="http://asq.org/knowledge-center/index.html">http://asq.org/knowledge-center/index.html</a>. Also, ASQ provides on-site and web-based training on various quality topics and certifications. More details can be found at <a href="http://asq.org/learninginstitute/index.html">http://asq.org/learninginstitute/index.html</a>. You can you can also order simulated ASQ Exams & Question Banks from at (<a href="http://cert.asg.org/certification/control/prepare">http://cert.asg.org/certification/control/prepare</a>).



November is the fourth annual World Quality Month, a celebration of quality, its impact on the world, and quality practitioners whose knowledge, experience, and passion make improved quality available for anyone who asks.