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Mission: ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

Message from the Chair

Dear Fellow Quality Professionals and friends,

November is **World Quality Month**, which provides a platform for acknowledging the efforts and accomplishments of quality and all who work to make it happen. This is a time to celebrate — a time to showcase the advancements and valuable quality contributions in businesses, communities, and institutions. Together — through our collective passion for improvement — we will raise the voice of quality worldwide. For more information, check the ASQ website <http://asq.org/world-quality-month/>.

We are excited for the upcoming event in November and the AGM in December:

- **November 13** - Presentation underlining the interaction between Quality and Reliability disciplines
- **December 4** – Your Section’s Annual General Meeting (AGM) and Certification Panel discussion. Also there will be opportunity to volunteer with your local section.

2013 ASQ Global State of Quality Reports now available: The ASQ Global State of Quality is the only research that creates a baseline of fundamental quality and continuous improvement practices around the world. The findings and analyses provide a guide for businesses to improve organizational performances. All reports now available at <http://asq.org/global-state-of-quality/reports.aspx>.

ASQ TV at <http://videos.asq.org/home> for their featured video “Your World, Your Quality, Your Month”. In this episode, take a look at a cost-saving success story from Genpact, a tool to help you prepare for World Quality Month, reacquaint ourselves with the quality gurus, and two contests:

- [Genpact Transformation Project](#)
- [World Quality Month website](#)
- [Quality Progress article](#)

Register at the earliest for the event on November 13th 2014 – looking forward to seeing you there.

Regards,
Puneet Manchanda
Chair ASQ Edmonton Section 0410

New study groups in Edmonton

Interested quality professionals who plan to take the exams and certified members who want to mentor the study groups please contact Atheer Jawad at

Education@asqedmonton.org.

USEFUL LINKS

ASQ Edmonton Section 410
 LinkedIn Group
[ASQ Edmonton Section 410 | LinkedIn](#)
 Intro to quality, presentations, forums <http://elsmar.com/>
 Society of Quality Assurance
<http://www.sqa.org>
 Intro to quality, quality standards
<http://www.praxiom.com/>
 ASQ's face book page, like us and join the posts.
<http://facebook.com/ASQ>
 Certified Quality Auditor Certification Preparation Course Offered by ASQ
http://asq.org/training/certified-quality-auditor-certification-preparation_CQAASQ.html

Quality Quotes

Experience is simply the name we give our mistakes.
Oscar Wilde
 If everything seems to be going well, you have obviously overlooked something.
Murphy's law
 Complexity creates confusion, simplicity focus.
Edward de Bono
 The dumbest people I know are those who know it all.
Malcolm Forbes
 Knowing is not enough; we must apply
Goethe
 Try not to become a man of success but a man of value.
Albert Einstein
 The starting point for improvement is to recognize the need.
Masaaki Imai
 Change means movement. Movement means friction.
Saul Alinsky

Networking Opportunity

ASQ events provide you an exciting opportunity to mingle with quality professionals including many working with some major market players in a variety of industries. The benefits of such interactions are not just limited to those looking for work or a career change in the field of quality. These events provide endless opportunities such as learning and exchanging ideas on topics related to career, Quality, recent trends in the field of Quality, etc. In a nutshell, ASQ Dinner events are the master key to open many locks you may be encountering!

Presentation on Thursday, November 13th

This presentation introduces the practical concepts that govern the field of Reliability Engineering. It is set up as a toolkit highlighting the Reliability Engineering tools currently used and most adapted to Enbridge's needs to support both Projects and existing Operations. As well as providing some practical examples, the presentation underlines the interaction between Quality and Reliability disciplines.

Speakers: André Ferrari – *Manager Reliability* and Brad Jones – *Senior Specialist-Reliability*.



André Ferrari is a Reliability Manager with Enbridge Pipelines with over 20 years of industrial experience in Reliability Engineering, Maintenance Engineering and Quality Systems Implementation. His experience covers world class companies in the field of Brewing, Semiconductor and Oil & Gas Industries. André is a CRE, Professional Engineer in Alberta and holds a M.Sc. in Chemical Engineering from École d'Ingénieurs de Marseille, France as well as an M.Eng. in Engineering Management from the University of Alberta.



Brad Jones is a Reliability Senior Specialist with Enbridge Pipelines with over 26 years of industrial experience in Reliability, Maintenance Engineering and Quality Systems Implementation. His experience covers world leading companies in Oil & Gas Pipelines and Petrochemical Industries focusing on Reliability and Systemic Process improvement strategies. Brad is a CRE, Professional Engineer in Alberta, holds a Bachelor of Science in Mechanical Engineering from the University of Alberta and is a Certified Reliability Engineer with the American Society for Quality.

ASQ Training Resources

To support quality professionals worldwide in preparing for their certification exams and day to day quality improvement activities, ASQ makes available various and methodologies at its on-line Knowledge Center at <http://asq.org/knowledge-center/index.html>. Also, ASQ provides on-site and web-based training on various quality topics and certifications at <http://asq.org/learninginstitute/index.html>. You can also order simulated ASQ Exams & Questions at (<http://cert.asq.org/certification/control/prepare>).