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Mission: ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

Message from the Chair

Hi Quality professionals and dear friends,

We have had a great start to the 2015 events with Dr. Lionel delivering an interesting presentation on some insight on the impact and effect of the soft and hard skills of immigrants while adjusting into Canadian workforce. For those who participated and those not able to attend - <http://asqedmonton.org/PastEvents.html>

Dr. Lionel is also presenting couple of more presentations in Edmonton (see attached flyers):

- On March 3rd, he will be the keynote speaker at the 2015 Global Talent Conference organized by the Edmonton Region Immigrant Employment Council
- On April 22, he will facilitate a workshop entitled "Increasing the Effectiveness of Diverse Teams" as part of the Human Resources Institute of Alberta.

ASQ continues to enrich our knowledge base with their website and also their publications and trainings. January issue of QP carries the cover story on Total Quality's Leader **Armand V. Feigenbaum** – [click here to access the complete article.](#)

"New to Quality?" If you're new to quality, this episode is for you! Learn how to earn a higher salary, discover the seven basic quality tools, and help navigate the Quality Body of Knowledge®. Plus, get lessons in quality from a grandmother. The video can be accessed at <http://videos.asq.org/home>.

We are excited to bring couple of fascinating presentations coming up in succession on February 19th (**Big Data and Quality**) and March 19th 2015 (**Making Risk Part of your QMS**). Looking forward to your participation at the events.

Regards

Puneet Manchanda

Chair ASQ Edmonton Section 0410

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Quality Quotes

Experience is simply the name we give our mistakes.

Oscar Wilde

If everything seems to be going well, you have obviously overlooked something.

Murphy's law

Complexity creates confusion, simplicity focus.

Edward de Bono

The dumbest people I know are those who know it all.

Malcolm Forbes

Knowing is not enough; we must apply

Albert Einstein

The starting point for improvement is to recognize the need.

Masaaki Imai

Change means movement. Movement means friction

Event Details

Venue: [Woodvale Community League AKA Millwoods Golf Course Clubhouse](#)

Address: 4540 50 St NW, Edmonton T6L 6B6

Date: Thursday, February 19, 2015

Registration: 5:30 PM (Fee: \$20 ASQ Members and Students, \$30 Non-ASQ Members)

Dinner: 6:00 PM

Presentation: 7:00 **Short Biography of Allan**

Allan's career in Quality and Continual Improvement has seen him hold managerial, technical and consulting roles in the Oil and Gas, Automotive, Manufacturing and Pharmaceutical Sectors. He has had a long association with the ASQ including certifications as a Six Sigma Black Belt, CMQ&OE and an associated certification as an ISO 9001 Lead Auditor with Exemplar Global (RABQSA). Allan has also held volunteer positions with the ASQ including past-chair of the Edmonton section. His educational background includes an undergraduate degree in Chemical Engineering and a Master's degree in Statistics, both from the University of Waterloo. He is currently a PhD Student at the University of Western Ontario in London, Ontario.

Topic : Big Data and Quality

- "Big Data" is a hot topic in a number of professional fields including Quality. The ASQ has identified Big Data as an area of interest and is actively gathering information to help Quality Professional in this area. During this talk we will cover: What is Big Data?
- Big Money applications with examples from Google, Amazon and LinkedIn.
- How Big Data can enhance Quality in our Workplaces: interesting possibilities.



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Short Biography of Arlette

Arlette Peterson has been involved in management system consulting, training and auditing services for over 25 years and has participated in the evolution of ISO 9001, ISO 14001 and API Q1 standards which now addresses system wide risks that can be concerns of a broader base that you as an organization may serve.



Topic: Making Risk Part of your Quality Management System"

Correcting and eliminating unwanted actions has been part of a traditional quality management system but limited to specific elements. This presentation will evaluate the idea of risk management into a higher priority, rather than the limited view of trying to find the root cause of a problem.