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**Mission:** ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

### Message from the Chair

Hi Quality professionals and dear friends,

We had one more successful event by Allan Wilson (past chair) on Big Data and Quality on February 19, and now we have another event on current topic coming up on March 19<sup>th</sup>.

This presentation will evaluate the idea of risk management into a higher priority, rather than the limited view of trying to find the root cause of a problem.

A related article on risk management and preventive action in Quality Progress February Edition:

“Not a Game” is available on ASQ website and can be accessed at:

<http://asq.org/quality-progress/2015/02/standards-outlook/not-a-game.html>

On ASQ TV John E. “Jack” West a long-time member of the U.S. Technical Advisory Group to ISO Technical Committee 176 (TAG 176) shares his views about how Quality Management Principles are Driving Factors in ISO 9001 Revision. The video is available on ASQ TV website and can be accessed at : <http://videos.asq.org/product/quality-management-principles-driving-factors-in-iso-9001-revision>

Our section is very keen on bringing value added services to the section members and look forward to your participation, views comments and feedback to continue improving our services.

Looking forward to your continued involvement, support and participation at our next event on March 19<sup>th</sup> 2015.

Regards

Puneet Manchanda

Chair ASQ Edmonton Section 0410

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### Quality Quotes

Experience is simply the name we give our mistakes.

*Oscar Wilde*

If everything seems to be going well, you have obviously overlooked something.

*Murphy's law*

Complexity creates confusion, simplicity focus.

*Edward de Bono*

The dumbest people I know are those who know it all.

*Malcolm Forbes*

Knowing is not enough; we must apply

*Goethe*

Try not to become a man of success but a man of value.

*Albert Einstein*

The starting point for improvement is to recognize the need.

### Event Details

**Venue:** [Woodvale Community League AKA Millwoods Golf Course Clubhouse](#)  
**Address:** 4540 50 St NW, Edmonton T6L 6B6  
**Date:** Thursday, March 19, 2015  
**Registration:** 5:30 PM (Fee: \$20 ASQ Members and Students, \$30 Non-ASQ Members)  
**Dinner:** 6:00 PM  
**Presentation:** 7:00 PM



### Short Biography of Arlette

Arlette Peterson has been involved in management system consulting, training and auditing services for over 25 years and has participated in the evolution of ISO 9001, ISO 14001 and API Q1 standards which now addresses system wide risks that can be concerns of a broader base that you as an organization may serve.

### Topic : Making Risk Part of your Quality Management System"

Correcting and eliminating unwanted actions has been part of a traditional quality management system but limited to specific elements. This presentation will evaluate the idea of risk management into a higher priority, rather than the limited view of trying to find the root cause of a problem.

### ASQ Training Resources

To support quality professionals worldwide in preparing for their certification exams and day to day quality improvement activities, ASQ makes available various and methodologies at its on-line Knowledge Center at <http://asq.org/knowledge-center/index.html>. Also, ASQ provides on-site and web-based training on various quality topics and certifications at <http://asq.org/learninginstitute/index.html>. You can also order simulated ASQ Exams & Questions at (<http://cert.asq.org/certification/control/prepare>).

### New study groups in Edmonton

In preparation to the CMQ/OE Exam of March 2015 – we had successfully run and completed a 4-participant study group with active involvement from the section member leaders. The plan is to initiate 2 more study groups in Summer for Black Belt and Quality Management.

If you would like to prepare for other certificates please let us (or the education chair) know to plan for more groups.

### USEFUL LINKS

ASQ Edmonton Section 410 LinkedIn Group - [ASQ Edmonton Section 410 | LinkedIn](#)  
 Intro to quality, presentations, forums <http://elsmar.com/>  
 Society of Quality Assurance <http://www.sqa.org>  
 Intro to quality, quality standards - <http://www.praxiom.com/>  
 ASQ's face book page, like us and join the posts - <http://facebook.com/ASQ>  
 Certified Quality Auditor Certification Preparation Course Offered by ASQ – [http://asq.org/training/certified-quality-auditor-certification-preparation\\_CQAASQ.htm](http://asq.org/training/certified-quality-auditor-certification-preparation_CQAASQ.htm)