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**Mission:** ASQ Canada Edmonton Section adds value to ASQ membership and promotes quality in Northern Alberta through facilitating local access to information and education on quality principles, practices and experience, and by providing opportunities to share ideas and learning.

### Message from the Chair

Hi Quality professionals and dear friends,

Continuing with our successful events – our last event “**Making Risk Part of your Quality Management System**” posed a “good” problem – that of increased walk-in. On one hand our member leader team was delighted to have such good attendance, however on the other hand it created an undue situational risk of running short of food and seating. One of our mitigation strategies has been to inform the facility tentative numbers based on registrations and there is a buffer to take care of walk-ins. However, due to the interest generated in the topic, and the members enthusiasm there were more than normal walk-ins which led us into contingency planning creating unnecessary last minute rush.

It is our humble request to our members and friends to register themselves as well as any friends or colleagues they are bringing by the registration date (2 days in advance of event). Our next joint event with AACE

“**To Keep or Not to Keep: The Impact of Record Keeping on Project Processes and Budget**” is another interesting topic coming up on **May 20<sup>th</sup>** at our usual location (details on second page). This presentation will focus on the current state and direction of Information management and Information Governance in North America and the importance of managing records to ensure project success.

A related article on risk management and preventive action in Quality Progress February Edition: “Not a Game” is available on ASQ website and can be accessed at:

<http://asq.org/quality-progress/2015/02/standards-outlook/not-a-game.html>

On ASQ TV John E. “Jack” West a long-time member of the U.S. Technical Advisory Group to ISO Technical Committee 176 (TAG 176) shares his views about how Quality Management Principles are Driving Factors in ISO 9001 Revision. The video is available on ASQ TV website and can be accessed at : <http://videos.asq.org/product/quality-management-principles-driving-factors-in-iso-9001-revision>

Our section is very keen on bringing value added services to the section members and look forward to your participation, views comments and feedback to continue improving our services. Looking forward to your continued involvement, support and participation at our next event on **May 20<sup>th</sup> 2015**.

Regards

Puneet Manchanda

Chair ASQ Edmonton Section 0410

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### Quality Quotes

Experience is simply the name we give our mistakes.

*Oscar Wilde*

If everything seems to be going well, you have obviously overlooked something.

*Murphy's law*

Complexity creates confusion, simplicity focus.

*Edward de Bono*

The dumbest people I know are those who know it all.

*Malcolm Forbes*

Knowing is not enough; we must apply

*Goethe*

Try not to become a man of success but a man of value.

*Albert Einstein*

The starting point for improvement is to recognize the need.

### USEFUL LINKS

[www.asqedmonton.org](http://www.asqedmonton.org)

[ASQ Edmonton Section 410 | LinkedIn](#)

[ASQ Facebook](#)

[ASQ Quality Auditor Course](#)

[Society of Quality Assurance Assurance](#)

### Event Details

**Venue:** [Woodvale Community League AKA Millwoods Golf Course Clubhouse](#)

**Address:** 4540 50 St NW, Edmonton T6L 6B6

**Date:** Wednesday, May 20, 2015

5:30 PM - **Registration** (Fee: \$20 ASQ Members and Students, \$30 Non-ASQ Members)

6:00 PM - **Dinner**

6:30 PM - Intro to Engineers' and Technologists' Integration Program (ETIP)

**By Laurie Hauer Mennonite Center for Newcomers**

7:00 PM - **Presentation:**

**"To Keep or Not to Keep: The Impact of Record Keeping on Project Processes and Budget"**



### Short Biography of Mai Tran

Mai Tran has been involved in records and information management for various Oil and Gas companies for the past 10 years. Her involvement includes managing records from a vendor, consultant and client perspective as well as applying and implementing company governance of record policies processes, procedures and tools.

### Short Biography of Rick Stirling

Rick Stirling is the President of Western Information Management Inc. (WesternIM) and has over 40 years IT experience. Rick is an expert in many disciplines with a specialty over the last 20 years in the implementation of dozens of records and information management solutions. He has held many executive positions in ARMA International including member of the international board of directors, President of the Canadian Region, member of ARMA Educational Foundation Board and is a frequent speaker in both the United States and Canada. Most recently Rick was one of the original members of



the Generally Accepted Recordkeeping Principals <http://www.arma.org/r2/generally-accepted-br-recordkeeping-principles> and the Information Governance Professional Certification <http://www.arma.org/r2/igp-certification> task forces and the ARMA IGP Governance Board.

### ASQ Training Resources

To support quality professionals worldwide in preparing for their certification exams and day to day quality improvement activities, ASQ makes available various and methodologies at its on-line Knowledge Center at <http://asq.org/knowledge-center/index.html>. Also, ASQ provides on-site and web-based training on various quality topics and certifications at <http://asq.org/learninginstitute/index.html>. You can also order simulated ASQ Exams & Questions at (<http://cert.asq.org/certification/control/prepare>).

### New study groups in Edmonton

Edmonton section is about to initiate two study groups in coming few weeks to help preparing for October 2015 exams of CMQ and Black belt certifications, if you are interested, then hurry up and contact Edmonton chair or any other leadership member. If you are planning for another certificate, then please let us know how we can help you; we can set up a study group if participants are 3 or more, otherwise we can facilitate individual mentorship to support your preparations. Let's hear from you!